



CASA NATURA RACK RATES & BOOKING AND CANCELLATION POLICIES 2009

RACK RATES 2009:

Room	Rack Rate
Single	USD 75.00
Double	USD 125.00
Triple	USD 169.00

- Add Ecuadorian Taxes to rates (IVA 12% - Service 10%)

Prices subject to change without prior notice.

RATES INCLUDE:

- American Breakfast
- Use of Recreational Areas
- Air Conditioned Rooms
- Swimming Pool.

RATES DO NOT INCLUDE:

- Airfare to Galapagos
- Galapagos fee USD 100.00 (Subject to change)
- Galapagos Control Transit Card USD 10.00 (Subject to change)
- Transfers in the Galapagos Islands.

BOOKING POLICIES:

All space requests and reservations must be sent to: info@vianatura.com for tour operators and travel agencies and should include the following information:

- Complete name (s) of the guest(s)
- Arrival and departure dates
- Number of nights stay
- Type of room (s) required

To confirm any reservation for Casa Natura a deposit of 30% per passenger or the total group is required. Only when the deposit is received, the booking is re-confirmed.

Final payment (balance) must be done 45 days prior to arrival.

Any adjustment to the above arrangements can be confirmed only by the Reservations Department and must be in writing to be valid.

PRINCIPAL: Av. República del Salvador E 9-10 y Shyris, Edif. Onix, Piso 10 Of. 10 A

Telf: (593) 2 469847 - 469846 – 2253402 Fax: 2 253443 Cel. 09-5615-847

Quito- Ecuador.

WEB SITE: www.vianatura.com **E-MAIL:** info@vianatura.com



If we do not receive any deposit to confirm the reservation, Casa Natura does not guarantee the reservation.

PAYMENT POLICIES:

The payment can be done through:

WIRE TRANSFER:

USA ACCOUNT

Account Name: Viajes Via Natura Vinatura Cia. Ltda
Account Number: 004102363
Bank Information: International Finance Bank
Address: 888 Brickell Ave. Miami, Florida 33131
Swift Routing Number: 067011692

OR in ECUADOR TO:

Account Name: Viajes Via Natura Vinatura Cia. Ltda
Account Number: 6084277018
Bank Information: Banco M&M Jaramillo Arteaga
Saving Account

- Fees depend on your bank and they must be paid by the passenger.

CANCELLATION POLICIES:

For Individual Passengers:

- Cancellations made with more than 90 days before the guest's arrival date will be reimburse the full deposit made by the client.
- Cancellations made between 89-46 days before the guest's arrival date, a penalty of 25% will apply.
- Cancellations made between 45-31 days before the guest's arrival date, a penalty of 50% will apply.
- Cancellation made between 30 to 0 days before the guest's arrival date, a penalty of 100% will apply.

Any changes to the above arrangements are not valid unless confirmed in writing by the reservation department.

All cancellations must be sent to info@vianatura.com

TRAVEL INSURANCE:

Casa Natura will not be responsible for any financial loss caused by reasons beyond our control and no refunds or partial refunds will be given for late cancellations or no shows due to any reason.

Check IN / OUT:

Check In: 12h30

Check Out: 9h00

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